Frequently Asked Questions – First Aid

How old do I have to be to take a course?

Minimum age for most First Aid courses is 16-years-old.

For Emergency Medical Responder the minimum age is 18-years-old

For Babysitting the minimum age is 11-years-old.

How long is my certificate valid?

Red Cross certificates are valid for 3-years from the date of course completion.

The only exception is BLS 1-year.

If my certificate is expired can I take a recertification course?

No, Red Cross legislation states that a certificate must be current in order to be eligible to take a recertification course.

How do I receive my certification?

Following the steps in this link, https://www.yukoncollege.yk.ca/sites/default/files/inline-files/How%20to%20Access%20Red%20Cross%20Online%20Certification.pdf

I have lost my certificate, how do I get another copy?

You can access your online account and reprint a copy of your certification for as many times as you like. If you elected to have your original certification mailed please contact the Canadian Red Cross at 1.877.356.3226 for another copy.